

Contro Valve Equipment Inc. Quality Policy

The Contro Valve team focuses on ensuring that our customers experience a high degree of care and satisfaction from their first moment of contact with us to the time they receive delivery of our products and services.

Our internal quality processes have been developed drawing upon our experience, organizational knowledge, and a clear understanding of the context of our organization.

Our quality objectives are established in line with this policy and focus on providing a positive result on all of our interested parties, including customers, personnel, suppliers, and the greater community. Our quality objectives are guided by the following principles:

1. Compliance and Standards

Ensure all products comply with international codes and standards such as ASME, National Board, API, ISO 9001, CSA N299.3 and meet applicable statutory and regulatory requirements.

2. Customer Satisfaction

Understand and fulfill customer needs by delivering reliable, safe, and cost-effective flow control solutions on time, every time.

3. Continuous Improvement

Drive continual improvement through internal audits, performance reviews, corrective and preventive actions, and feedback mechanisms.

4. Employee Competence

Empower our employees through training and professional development to uphold quality in all aspects of our processes.

5. Supplier Quality Management

Collaborate with qualified suppliers and maintain stringent incoming material inspection to ensure the consistency and reliability of sourced components.

The implementation of the ISO 9001:2015 and CSA N299.3 Quality Standards demonstrates our strong commitment to continuously improving the structure, processes, and efficiency of our Quality Management System and the sustainability of our company.

Quality is accomplished by meeting both regulatory and company quality system requirements and adhering to our established procedures and work instructions. This will ensure we continue to maintain or exceed the high standards we set for ourselves.



Michael Wilson
President
February 24th, 2026